



Terms and Conditions

Terms and Conditions for the 2019 'Opera Australia – National Tour Behind the Scenes Experience'.

1. Information on how to enter this Competition and prize details form part of these Terms and Conditions of entry. Your entry into this Competition means you accept these Terms.
2. The Promoter of this Competition is QBE Insurance (Australia) Limited, ABN 78 003 191 035, of Level 5, 2 Park Street, Sydney, 2000. The Promoter can be contacted by email at marketing@qbe.com but entries can only be accepted in accordance with term 9 below.
3. This Competition starts at 9:00am on Monday, 1 July 2019 and ends at 11:59pm on Thursday, 18 July 2019 (Competition Period).
4. Entry is open to Australian residents who are aged 18 years or older.
5. Employees, contractors and officers of the Promoter and entities associated with this Competition, and their direct family members, are ineligible to enter.
6. There will be one prize winner.
7. The winner will receive the prize. The prize is a behind the scenes experience of the Alice Springs leg of Opera Australia's National Tour, for the winner and one additional guest. The experience is made up of:
 - 2 x General Admission tickets to Opera Australia's performance of *Madama Butterfly* taking place at the Araluen Arts Centre, Alice Springs, on 6 August, 2019.
 - 2 x nights' accommodation in a twin bed or double bed room at a hotel in Alice Springs. Hotel choice is at the Promoter's discretion.
 - Return flights for the winner and their accompanying guest to Alice Springs from the nearest main domestic airport in the Australian state or territory in which the winner normally resides. If the winner resides between 200 and 1,000 road kilometres of Alice Springs and chooses to arrange their own road transport in lieu of the above air fares (the road transport does not form part of the prize), the Promoter will provide the winner with one (only) EFT payment of \$300 towards transportation costs. No flight or transportation payment will form part of the prize if the winner normally resides within 200km of Alice Springs' CBD.
 - A behind the scenes tour experience for the winner and their accompanying guest. Exact experience is subject to change but may include: meet and greet with Opera Australia's cast and crew, a backstage tour of the Araluen Arts Centre and entry to the official venue greenroom.
8. The total prize pool is valued at \$2,000 (inc. GST).



'Opera Australia – National Tour Behind the Scenes Experience' Competition

9. To enter the Competition, an entrant must visit the [QBE Sponsorship Hub website](#), answer the question, *'Tell us in 50 words or less why bringing opera to local and regional communities is important?'* and fill in their required details in the online entry form during the Competition Period.
10. Only one entry per entrant is permitted for this Competition.
11. The best response will be selected by the Promoter on Friday 19 July 2019. The winner will be notified by the Promoter by SMS and email on the same day. If the winner doesn't acknowledge and take up the prize by 5:00pm on Monday 22 July 2019, then the prize in full will be forfeited by them. Should that occur, the Promoter will select the response it judges to be second best on Monday 22 July 2019 and use the same method to contact that winner; who will need to acknowledge and accept the prize by no later than 5:00pm on Wednesday 24 July 2019.
12. Other than as set out in these Terms and Conditions, the prize or its sub-components are not exchangeable or redeemable for cash or other goods and services. The winner can elect to take up the prize alone. If so, the Promoter will not be liable to the winner or anyone else for any part of the prize or its value, that would otherwise have been provided for the benefit of the accompanying guest.
13. Promoter, nor Opera Australia, or any entity associated with this Competition, shall not be liable for any perceived value of the prize, to the winner or anyone connected with the winner receiving the benefit of the prize.
14. Any entrant who in the opinion of the Promoter does not properly comply with the entry process will be ineligible to win. Given the prize may involve air travel and presence at venues, the Promoter disclaims that the winner and their accompanying guest must agree to comply with any relevant terms of air carriage or venue entry. Should the owner or operator of the carriage service or venue deem it necessary to remove the winner or their accompanying guest or cease the provision of any service, due to misbehaviour or other legitimate reason, the Promoter and any entity associated with this Competition shall bear no liability for such an outcome, including any reduced value of the prize.
15. Entry details, including personal information provided by entrants, remain the property of the Promoter. The Promoter collects entrants' personal information in order to conduct the promotion in accordance with its [privacy policy](#). It is a condition of this Competition that this information is provided. By entering this Competition, the entrant agrees that the Promoter may use this information in any media for future promotional, marketing or publicity purposes without any further reference, payment or other compensation to the entrant. For more information about how the Promoter may use the entrants' personal information, please read the Promoter's privacy policy.
16. The Promoter's decision about any aspect of this Competition is final and binding on each person who enters and no correspondence will be entered into.
17. The Promoter will not be liable to any loss or damage whatsoever (including but not limited to indirect or consequential loss) or death or personal injury, which is suffered or sustained by any person in connection with this Competition or as a result of accepting the prize, or inability to accept any part of the prize (for example, by falling ill prior to or during travel)



except for any liability which cannot be excluded by law. By taking up the prize, the winner and any accompanying guest acknowledges that any air travel which forms part of the prize is subject to the relevant terms of carriage of the air travel provider.

18. The winner agrees to provide, to the Promoter's reasonable satisfaction, information and documentation to verify their (and any accompanying guest's) identity and in the case of the winner, their normal place of residence, as well as reasonable cooperation with the Promoter to facilitate the arranging of prize components. This may include the need to product documents, sign documents, email documents or post documents. These arrangements may incur limited costs, which are not costs borne by the Promoter. The Promoter disclaims that it has not considered the winner's or their accompanying guest's tax situation, and encourages them to seek tax advice as to the impact of them taking up the prize.

IMPORTANT – TRAVEL INSURANCE. Given the prize in this Competition includes travel, the prize winner acknowledges the need for them to arrange their own travel insurance and agrees to explain that need to their accompanying guest. Should travel insurance not be taken up by the winner or the accompanying guest, the Promoter, or any entity associated with this Competition, carries no liability as to travel related risk, including loss or damage to possessions, except for any liability which cannot be excluded by law.

19. All times mean Australian Eastern Standard Time.