

After bad weather.

Steps to do.



There is bad weather. Like a flood.

Or

There is a bush fire.



Listen to

- fire men
- police
- SES.



They help you know what to do.



You need more help.

Read

Bad weather. You need help.

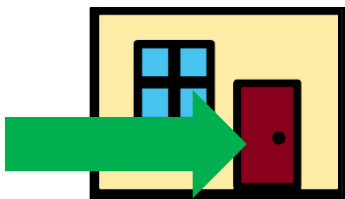


After the bad weather



You may need to leave your home.

It is **not** safe. Like a tree fell on your home.

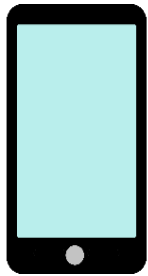


You may need a place to stay.

Like a room in a motel.



You may need money. Like to buy food.



Call QBE. 133 723.

We can help you.



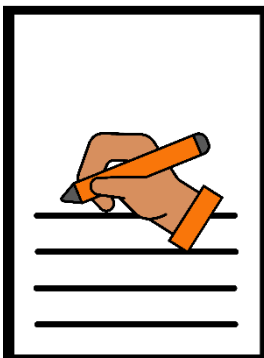
You need things fixed

It may be your car. Hail broke the window.



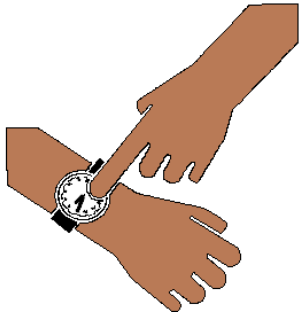
You have QBE cover for that thing.

Like you have car cover with QBE.



You must fill in a form.

We help you. We may pay to fix your car.



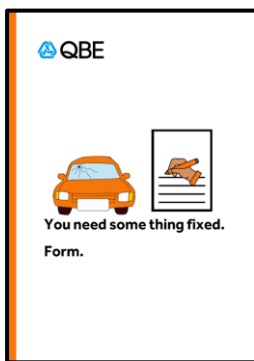
Do this **now**. Do **not** wait.

We can help you fast.



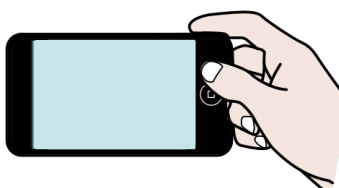
Read

After the bad weather. You need things fixed.



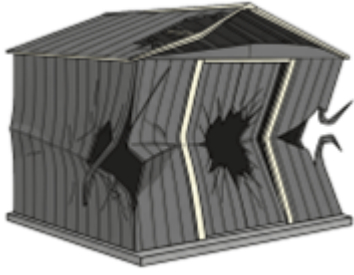
Fill in

You need some thing fixed. Form.



Take photos of what you need fixed.

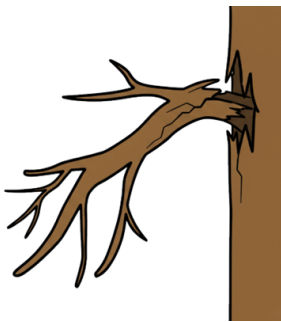
It helps QBE help you.



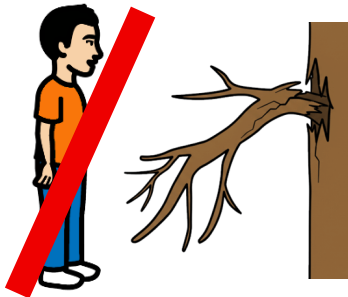
Things can break

Like a shed. A fence. A roof.

Or



Trees. Branches.

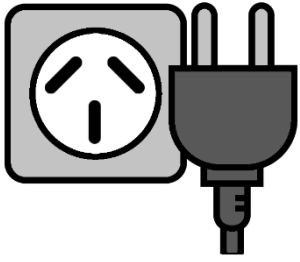


Stay away. It is **not** safe.

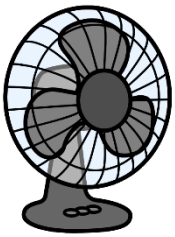


Things may fall. Like bits of wood.

You can get hurt.



Power. Cords. Plugs.



You have things in your home. They plug in.

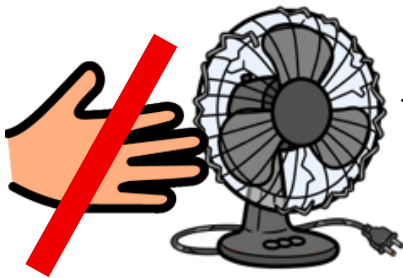
They use power. Like a

- fan
- oven
- iPad
- TV.



They can break. It can be

- from water
- from smoke
- from lightning.



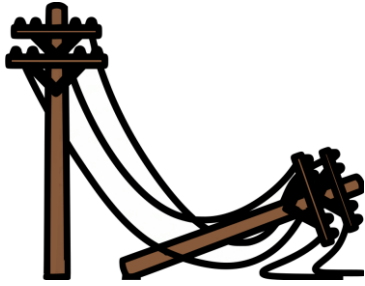
Do **not** touch them.

They may **not** be safe.

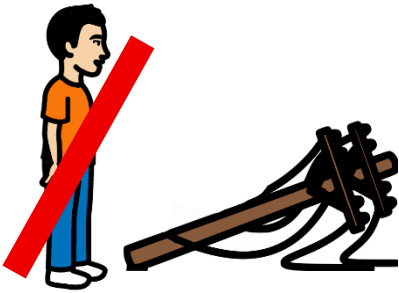


Call a person to check them.

You need an electrician.



Power lines can fall.



Stay away from them. Do **not** touch them.

You can get hurt. You can die.

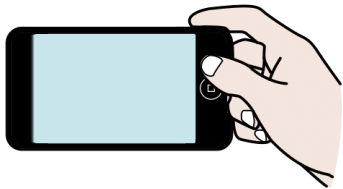


Call your power service. Like Energex.

Tell them the power line fell.



You clean up your home



Take photos of problems in your home. Like

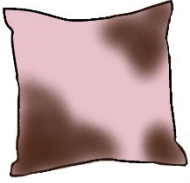
- things that broke
- mess.

Do this **before** you clean up.



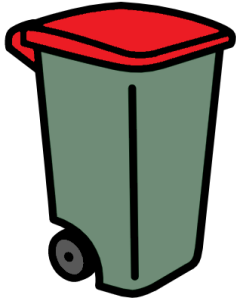
QBE may want to check the photos.

It helps QBE help you.

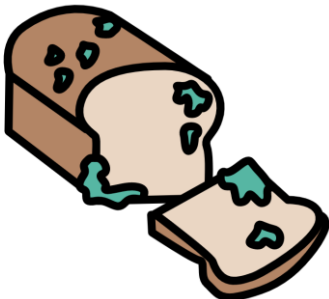


There are

- dirty things
- wet things
- burned things.



Throw them in the bin.



They can make you sick. Like wet food.

Flood water got on it. It may grow mould.



You want to drive

But



It is a flood. There is water on the road.

It is **not** safe.



Do **not** drive. **Never** drive in a flood.



It may be your car has problems. Like

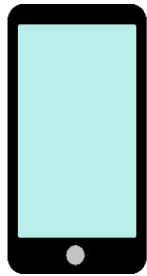
- the wind screen broke
- flood water got in.



Do **not** drive your car. It is **not** safe.

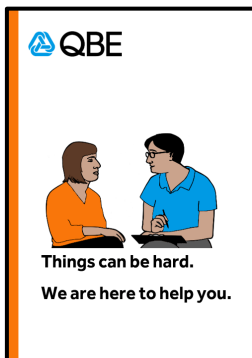


You need more help



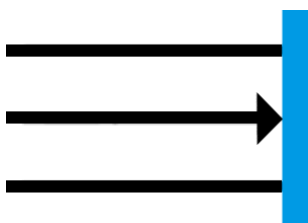
Call QBE.

133 723.



Read

Things can be hard. We are here to help you.



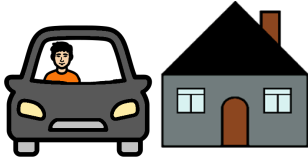
This is the end of this fact sheet.

Images

We can use the images from



- Inspired Services
- iStock

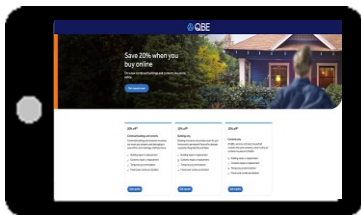


- Noun Project
- Picto Selector



- Tobii Dynavox.

We used AI to make some images.



This fact sheet is based on information from the QBE website.



Access
Easy English

Access Easy English wrote the Easy English.

December 2025.