

A message from

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We've taken your feedback on-board and made several functionality enhancements to quote, maintain and renew on [Broker Xchange](#).

These changes will make us quicker, more consistent, and easier to do business with.

What is Broker Xchange

[Broker Xchange](#) gives you direct access to QBE where you can:

- Utilise full lifecycle functionality to transact new business quotes, endorsements and renewals.
- Immediately access customer's policy documentation and an insurance certificate upon close.
- Efficiently access our market leading SME products, appetite, and optimised rating.
- Enjoy a consistent referral experience, serviced by your local QBE underwriter.

Over 12,000 risks have been transacted through [Broker Xchange](#) this year.

Enhancements you can now utilise

Streamlined underwriting information - Property

We've streamlined the underwriting information by adding toggles that eliminate up to 20 fields and unnecessary referrals during the 'Anywhere in New Zealand Cover' quote process.

Improved search functionality

We've upgraded our keyword search capabilities with modern language enhancements to deliver improved and more relevant search results. This ensures that you can confidently access the information you need to effectively advocate for your customers throughout the quote process.

Occupation

Search	<input type="text" value="sparky"/>	<input type="button" value="Clear"/>
Primary Activity Code	Construction Trade Services -> Installation Trade Services -> Electrical Services -> Electric light or power installation	<input type="text"/>
Business Description	Construction Trade Services -> Installation Trade Services -> Electrical Services -> Electrical work on construction projects	<input type="text"/>
	Construction Trade Services -> Installation Trade Services -> Electrical Services -> Repair or maintenance of electrical wiring (except of electricity transmission or distribution lines)	<input type="text"/>

Added Fire and Emergency New Zealand (FENZ) calculation function

Recent regulatory changes have meant that both the rate and the way the FENZ levy is calculated has changed. To assist you in providing this information, we've added an "Edit FENZ" function, which allows you to alter a system generated calculation. You can also provide supporting documentation via the "add document" feature.

Support and more information

For more information, please go to the Broker Xchange [support page](#).

You can also access the [Broker Xchange Manual](#), which provides step-by-step guidance to assist you through each of the screens.

If you are having trouble accessing [Broker Xchange](#) or navigating any of these enhancements, please contact our team at BrokerXchange@qbe.com.

We want your feedback

Your feedback drives our enhancements, so please share your thoughts with us.

If you're using [Broker Xchange](#), let us know how these improvements have worked for you. For those who haven't tried the platform yet give it a try and share your experience with us.

Please feel free to contact me if you have any questions.

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