Hong Kong SME Survey 2023



Hong Kong's SMEs are generally positive for 2023 but express concerns about a potential economic downturn, customer acquisition and business costs.



of SMEs anticipate business sales rising and a positive economic outlook



are concerned about a possible economic downturn that could impact their business



The top three economic conditions concerning Hong Kong SMEs



Deteriorating investor and consumer confidence



Rising global inflation



Decreasing demand from customers within Hong Kong

SMEs reconsidering increasing overseas representation

of SMEs planning to increase their overseas representation in 2023

of SMEs with an international presence and plans to expand considering buying multi-country insurance

of SMEs without an international presence planning to expand into other markets

The top 3 business risks concerning Hong Kong SMEs, yet a minority of SMEs have relevant insurance

the loss of income due to business interruptions 15% of SMEs held relevant insurance AJ 700 %

losing key staff

16% of SMEs held relevant insurance



equipment breakdown

18% of SMEs held relevant insurance