如何更新Qnect密碼





因應網絡保安要求,QBE香港於2024年5月19日起,要求所有Qnect用戶需要每180天更新一次密碼。Qnect密碼更新後,代理人便可如常經Manutouch登入。

- 所有使用者都需要設定16個字元的密碼,而不是8個字元。
- 密碼需要更複雜,包括大寫字母、小寫字母、數字和特殊字元的混合。



代理人可按以下步驟更新Qnect密碼: Agents can follow the steps below to update their Qnect password:

1.請於Qnect登入版面,按"Forgot Password?"。 1.Please go to the Qnect login page and click on "Forgot Password?".

https://qnect.qbe.com/hk/



2. 輸入您的Manulife工作電郵地址,然後按"Reset Password"

2.Enter your Manulife work email address and click on "Reset Password."



3.收到密碼重置電郵後,按"Change Password"

3. After receiving the Reset Qnect Password email, click on "Change Password."

Reset Qnect Password





Hi

Your logon id: <u>@qbe.com</u> Please note that you will be prompted to change this password once you clicked the Change Password button.

Change Password >

You can access the Qnect platform via https://qnect.gbe.com/hk

For any further assistance, please contact your local QBE Representative.

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4.打開鏈接後,便可重設您的密碼。 密碼必須設定為14個字元,包括大寫字母、小寫字母、數字和特殊字元的混合,以符合安全標準。 4.Once you open the link, you can proceed to reset your password. The password must be set to 14 characters and include a combination of uppercase letters, lowercase letters, numbers, and special characters with security standards.





5.密碼成功重設後,系統會自動返回至登入頁面。代理人隨即可使用新密碼登入Qnect。 5. After the password is successfully reset, the system will automatically return to the login page. Agents can then use the new password to log in to Qnect.



