



# User Guide

# Minimum System Requirement

iOS 11.0  
or  
Android 8.0

# Login

Password is the first 5 characters of HKID. If the HKID is A123456(7) Password will be A1234

Stay login

Login name is the 6 digits Manulife Agent Code e.g. 345678



Language in login screen will be set according to the phone system setting

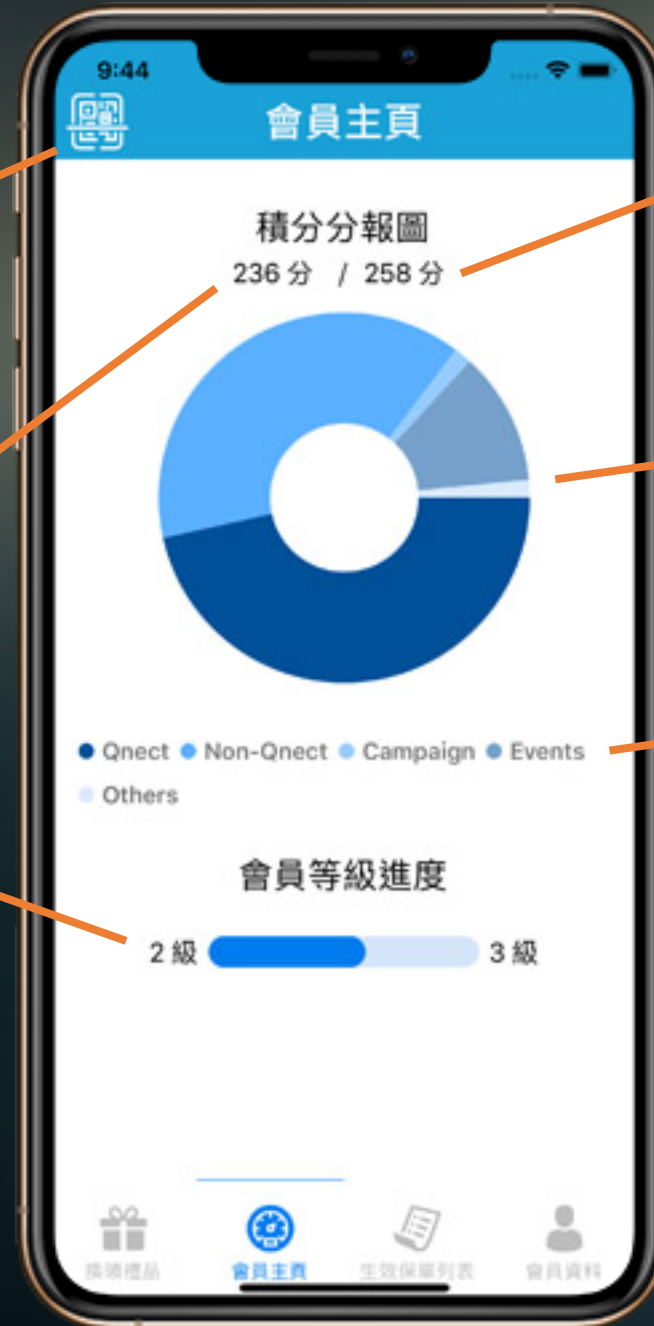
# Member Page

Display Member's QR Code

Available Points for redemption

Member progress bar

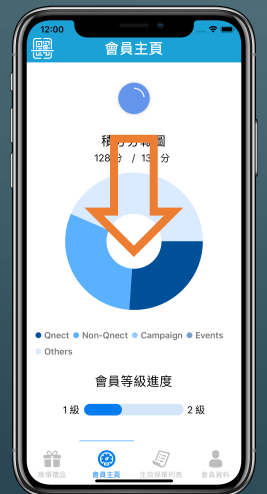
1-20: Blue member  
21-39: Silver member  
40: Black member



Total points

Points distribution chart

Points Source  
(tap to toggle the Points hide / display)



Pull to refresh

# Redemption

Redemption  
Item list



Select  
Quantity



Swipe to right



Final  
Confirmation

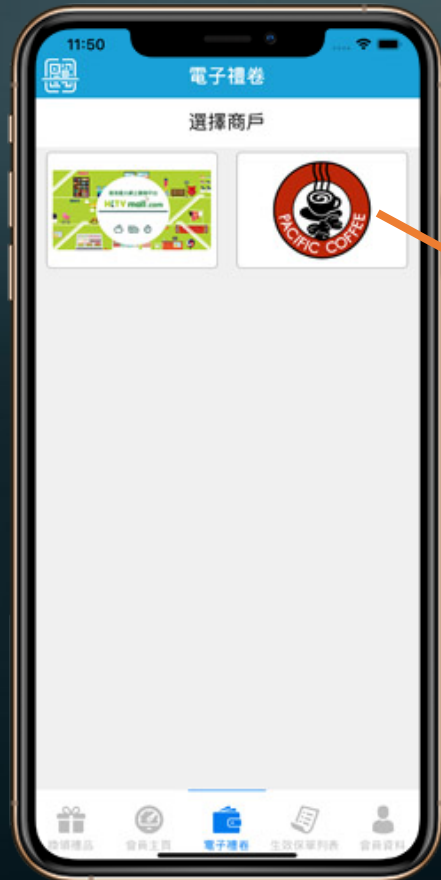


Successfully  
redeemed



Confirmation email will be sent to the registered email address

# E-Voucher



Choose Merchant

Unused vouchers



Used vouchers



# Use e-voucher

## 4) Final Confirmation

(Vouchers cannot be redisplay again once used. Except HKTVmall vouchers)

5) Can shown to Merchant to scan after confirmation

6) Can choose Previous or Next if more than one were selected

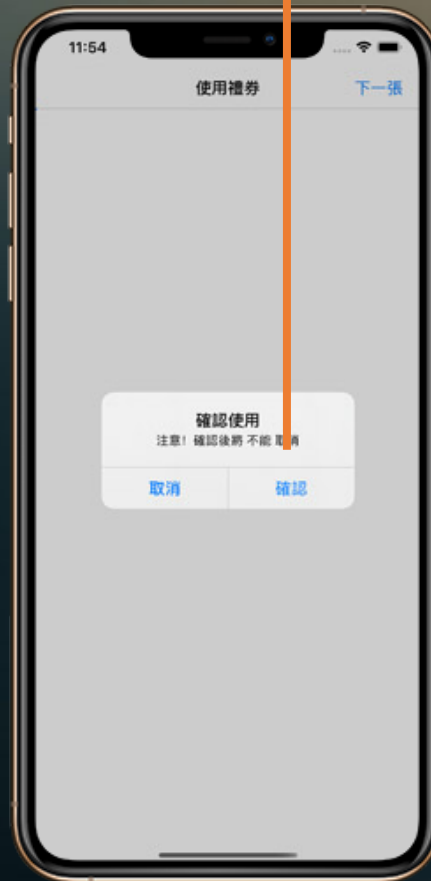
The voucher will not be displayed or marked as used if Cancel is chosen in step 4



1) Choose voucher to be used  
(Can select more than one)

3) Confirm

2) Tap Use



# Redisplay the used e-voucher (HKTVmall)

1) Choose the used voucher



2) Display



How to use



# Effective Policy List

## Searching field

Criteria :

Policy Number

Policyholder name

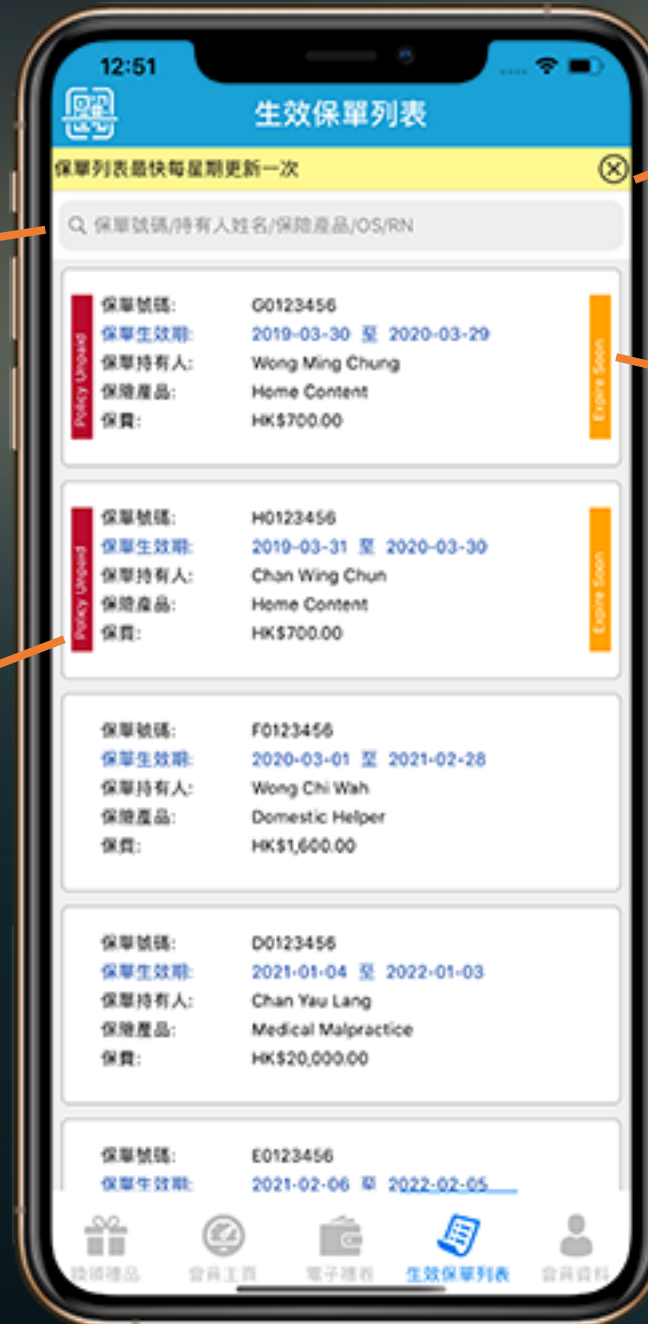
Product such as Travel 、Motor

OS – Outstanding payment

RN – Policies approaching expiry

## Outstanding payment flag

(Outstanding payment policies could be in other policy years, for details please refer to SOA in Qnect or contact your RM for further clarification)



Hide the tips

Expire soon flag

Will be shown 60 days before expiry date



Pull to refresh

Only non-expired policies will be shown in the list

# Member info

Membership level

Write email to RM

Dial RM mobile number

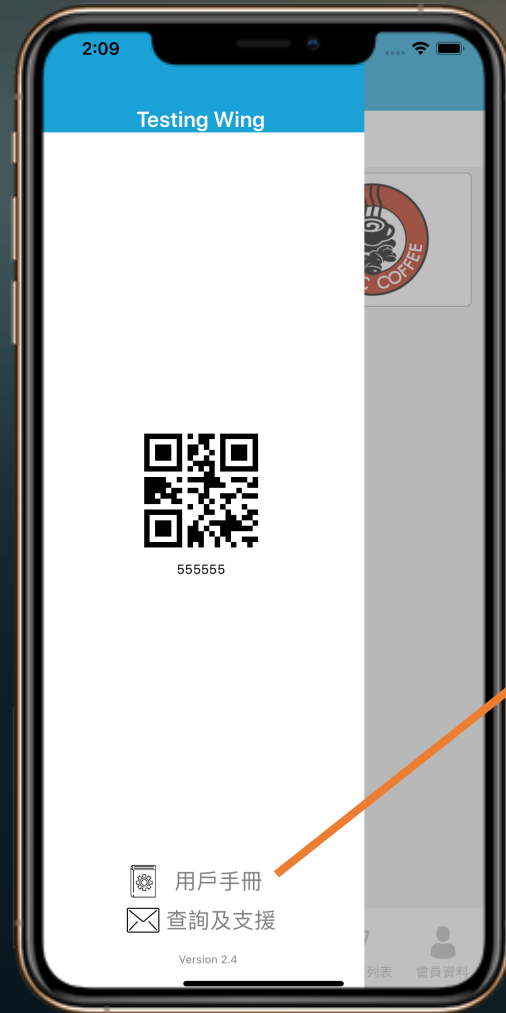
Total points

Dial RM office number



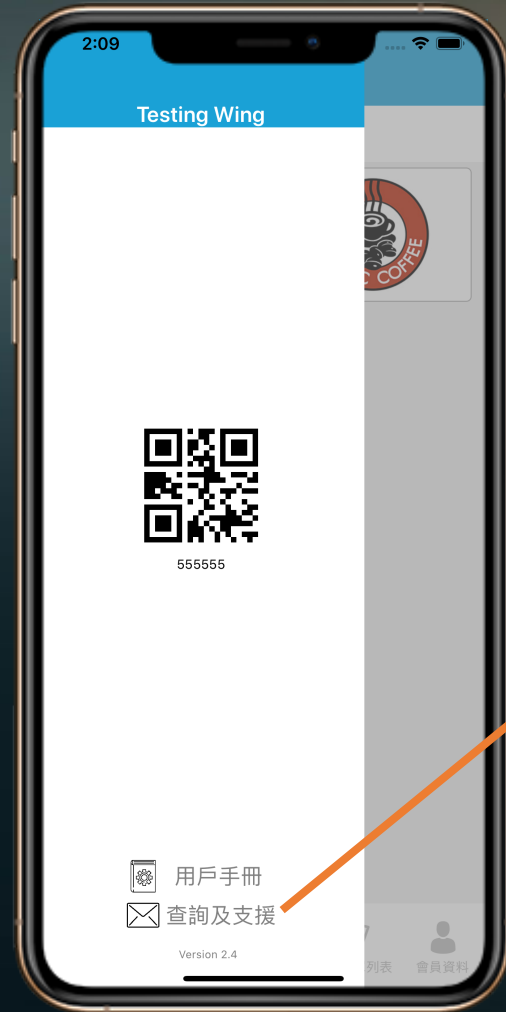
Pull to refresh

# User guide



This guide

# Enquiry and support



Technical support or general enquiry  
[enquiry@ascitus.com](mailto:enquiry@ascitus.com)