

PRODUCT DISCLOSURE SHEET

This Product Disclosure Sheet (PDS) provides you with key information on your insurance. Other customers have read this PDS and found it helpful. You should read it too.

1. What is QBE Cyber and Data Security Insurance

This policy provides protection for businesses that provide information and communication technology (ICT) services or products. It is designed to cover professional indemnity, cyber and data risks, and personal injury or property damage arising from the insured's ICT business activities.

2. Know Your Coverage

This insurance provides the following coverage as a base:	
This policy covers:	This policy excludes:
<ul style="list-style-type: none">civil liability claims arising from errors, omissions or negligence in providing ICT services including:<ul style="list-style-type: none">Breach of contractNegligent acts, errors or omissionsData breaches, privacy breaches and privacy regulation violationsCyber liability (e.g. hacking, virus transmission, unauthorised access)Intellectual property infringement (subject to sub-limits)Loss of documents or dataMisuse of confidential informationDefamation and unfair competitionVicarious liability for consultants or contractors	<ul style="list-style-type: none">Dishonest, Fraudulent or Reckless ConductKnown Issues and Own Rectification CostsFines, Penalties and Certain DamagesTrading and Financial LossesProperty and Asset-Related ExclusionsPollution, Asbestos and Nuclear RisksWar, Terrorism and Sanctions
This policy is subject to territorial and jurisdictional limits of Malaysia and laws of Malaysia.	
Note: This list is non-exhaustive . You should refer to the policy for the full list of terms and conditions or speak with your servicing agent, or us directly to understand the coverage.	
The duration of coverage is 1 year. You need to renew your policy annually.	

If you have any questions or require assistance with our insurance:	
Call or email us at: Tel : +603 7861 8400 e-mail : cs.mal@qbe.com.my	If you have any complaints on our products or service, please reach out to us. If our complaint resolution does not satisfy you, you may refer to:
You may visit us at https://www.qbe.com/my/contact for other contact methods that you prefer	Financial Markets Ombudsman Service @ www.fmos.org.my or BNMLINK @ https://bnm.gov.my/BNMLINK
	Please visit https://www.qbe.com/my/service/charter on our commitment to you.

3. Know Your Obligations

The premium you have to pay may vary depending on the sum insured required, risk exposure, and our underwriting requirements.	
You also have to pay the following fees and charges:	
Commission:	25% of premium (included in premium)
Stamp duty:	RM 10.00 per policy (excluded in premium)
Service Tax*	8% of premium (excluded in premium)
<i>*QBE Insurance (Malaysia) Berhad reserves the right to adjust the Service Tax rate applied to policy premiums in accordance with any alterations to the prevailing Service Tax legislation and guidelines.</i>	

4. Other Key Terms

<ul style="list-style-type: none">• You must give all the facts in your application form fully and accurately.• In any event, you must not without the consent in writing from us make any admission, offer, promise or payment in connection with any occurrence or claim.• Premium Warranty: The premium due must be paid and received by us within 60 days from the inception date of this policy/endorsement/renewal certificate. Failure to pay the premium within this period, the contract is automatically cancelled and we shall be entitled to pro rata premium for the period we have been on risk.• Claim: You must notify us immediately of any claim and take reasonable steps to minimize the loss or damage. Claim notices must be in writing to us, giving detailed proofs and particulars. Please visit https://www.qbe.com/my/claims for the step-by-step process on how to make a claim with us. <p>Note: This list is non-exhaustive. You should refer to the policy for the full list of terms and conditions or speak with your servicing agent or us directly to understand what you are covered on.</p>

5. Can I cancel my policy?

<p>Yes, you may cancel your policy at any time by giving a written notice to us.</p> <p>Upon cancellation, you are entitled to a partial refund of the premium according to the terms and conditions of the policy, provided you have not made a claim.</p>

This provides a summary for your quick and easy reference of the product, and you should also read the policy. You should speak with your servicing agent or us directly to understand any of the contractual terms, prior to purchasing the policy.

The benefit(s) payable under eligible certificate/policy/product is(are) protected by PIDM up to limits. Please refer to [PIDM's TIPS Brochure](#) or contact QBE Insurance (Malaysia) Berhad or PIDM (visit <http://www.pidm.gov.my>).

QBE Insurance (Malaysia) Berhad is licensed under the Financial Services Act 2013 and regulated by Bank Negara Malaysia.

The information provided in this disclosure sheet is issued on 01Jan2026 and will be valid until the next periodical review.