QRisk Offline Application minimum PC requirements

What is QRisk

The QRisk Offline Application is used by Consultants and Surveyors to complete risk management activities. Users can download activity information and are able to work offline, save their work and submit the activity when they next have an internet connection.

Minimum PC requirements

The minimum technical requirement for the QRisk Offline Application to run efficiently is:

1. Operating System: Windows 7 and above
2. RAM: 2 GB
3. Free Space in C Drive: Minimum 10 GB (athe actual number depend upon the number of activities that you are performing)
4. Local network security shouldn't block port number 44300 for the site QRisk.qbe.com
5. .net framework 4.5.2 (if it is not installed then system will prompt user to install .net 4.5.2)

In addition the following must apply in order to download the QRisk Offline Application:

6. You will need the correct permissions to install new software programs on your PC (or have access to a person who can)
7. You will need to ensure your PC is password protected (in line with QBE policy or your contract with QBE)

Support

For additional information regarding the technical specification email QRisk.support@qbe.com.
If you are installing the application and there is an underlying system fault or technical issue, then contact the IT Service Desk via the QBE Service Now portal (internal users) or by calling the relevant telephone number listed below.

QBE Service Desk (English) ⓘ EO: ☏ +44 (0)207 105 5000 LATAM: ☏ +1 877 435 7442	ⓘ If you do not speak English then a colleague will need to speak to the Service Desk on your behalf. If you are unable find anyone to help you then ask your local Risk Solutions team for assistance or email QRisk.support@qbe.com.

The QRisk Consultant User Guide in the online support area contains additional information on how to install the application.