

Accident & Health

qbe.com/us/ah

QBE North America is a global insurance leader focused on helping customers solve unique risks, so they can stay focused on their future.

Our Accident & Health products are part of our broad spectrum of insurance capabilities.

And, customers can rest assured they are getting specialized advice from a true partner underpinned by risk mitigation, exceptional claims, and caring service.

About QBE



A broad product set spanning three major market segments

Specialty Insurance

We provide protection and services to support the specialized needs of a wide range of customers through programs, primary and excess offerings. Coverages include:

- Accident & Health
- Aviation
- Healthcare Liability
- Management Liability
- Professional Liability
- Transactional Liability

Commercial Insurance

We offer a comprehensive suite of admitted and non-admitted property & casualty products through our Programs, admitted middle market Construction, Specialty Casualty and Commercial Property businesses. Coverages include:

- Auto Liability
- Excess Liability
- General Liability
- Products Liability
- Property
- Umbrella Liability
- Workers' Compensation

Crop Insurance – NAU Country

We are committed to providing the most informed, accurate and timely risk management to the American Farmer through personalized service, dedication to claims and innovative technology. Coverages include:

- Crop-Hail
- Livestock
- Multi-Peril
- Named Peril











Direct writing carrier

- We retain all risk on a net basis and are not encumbered by reinsurers.
- Our teams are empowered with full underwriting and claims paying authority.
- We've built a regional office structure to provide localized underwriting expertise and service.

🛞 Limited and preferred distribution

- We focus on building mutually supportive relationships with our business partners.
- MSL production comes from 100 national production sources.
- Most of our business is sold through our top 25 producer relationships.

Direct access

- We provide direct access to expert underwriters and subject matter experts: actuarial, administrative, captives, claims, and medical risk management.
- Our collaborative approach allows us to share expertise and streamline the underwriting, claims and risk management process.

Medical Stop Loss (MSL) Captives

- Over 20 years of experience supporting single parent and group captives arrangements.
- Rent-a-cell solutions along with our open group captive offering, Agora.
- Insurance management services and reinsurance for direct writing single parent captive programs.
- Dedicated captive team of underwriting, operations, account and risk management supporting captive programs.

QBE Accident & Health

Medical risk management services

- In-house team of registered nurses, certified case managers and cost containment specialists
- Proactive review and negotiation of high dollar claims
- Collaborative approach with care providers, TPAs, PBMs and other specialists to mitigate
 the cost of large claims

Industry-leading claim performance

- Average turnaround time: seven days
- Advance reimbursement available on eligible claims
- QBE Initiated Claim (QIC) and Expedited Reimbursement (EXR) programs to assist our policyholders with ASO arrangements
- ACH reimbursement directly to client accounts with no third-party vendor involvement

Service Premiums4Good

• Through our Premiums4Good initiative, we allocate a portion of customer premiums to investments that have additional social or environmental benefits, at no extra cost to our customers or partners.

Rroduct portfolio

- Medical Stop Loss
 - QBE Rewards Experience Refund Option
 - Rate Stabilization (No New Laser) with Rate Cap
- Captive MSL
 - Inclusive of The QBE Captive Curve, encompassing Agora, our open MSL group captive
- Organ Transplant
 - Fully-insured carveout for self-funded plans





Senior leadership team



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'Top 10' claim made based on premiums earned, see 2023 NAIC Accident and Health Policy Experience Report.

* Learn more about ratings guidelines at standardandpoors.com and ambest.com. Ratings as of 7/28/25.

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