

Liability - Professional

Accident Prevention Services

The QBE Risk Solutions (RS) Team includes industry leading experts in risk control and loss mitigation services. Our commitment to service and our technical acumen helps customers identify, evaluate, and reduce their potential for losses and business risk. RS consultants are knowledgeable in consultative services and the best practices for delivering risk solutions, which focus on known accident cause and solutions that have been successful in the past.

We're making it easier for producers to access our people and our products so they can meet the specialized needs of the niche markets. Here's how we make it possible:

- Proprietary products
- Deep expertise around risk management needs of specific industries and customers

Risk Transfer Program

Risk transfer involves shifting the risk of loss to the responsible party. Implementing a risk transfer strategy will allow you to manage risk in your business relationships and gain certainty as to who will be liable in the event that a loss occurs. Successful implementation of a Risk Transfer Program includes:

- Developing a vetted network of authorized contractors and service providers
- Legal review of hold harmless and indemnification clauses
- Maintaining current Certificates of Insurance

QBE's RS team provides expert evaluations, technical knowledge, and effective solutions to address leading causes of loss that prevent employee injuries from happening.

Resource Links

We have compiled safety materials in the following categories for you that can be found at www.qbe.com/us/policyholders/solutions/ tools-and-resources

- Virtual Solutions
- Training
- Slips & Falls
- Risk Transfer
- · Accident Investigation
- Emergency Preparedness



Training videos and support materials

- SafetvSource over 500 videos critical for training employees in workplace safety, hazard management and hazard avoidance.
- Customized training as agreed upon by the business owner and **QBE** Consultant



The RS service model progresses through accident analysis, risk assessment & consultative services and identifying risk improvement opportunities.

Accident Analysis and Review:

Identifying root cause of loss, enabling customized solutions

Consultative Services: Includes virtual or jobsite survey

(a) Questions on Loss Control or Safety

- Visit the site: Risk Solutions Center
- Call us: 888.560.2635
- Email us: RSC@us.qbe.com



Resource Links

Virtual Solutions

Virtual Solutions

Training

<u>Safety Training Resource</u> <u>Sustainability Self-Assessment</u> OSHA General Industry Training Requirements

Common

<u>Pre-Employment Screening: Background Checks</u> <u>Pre-Employment Screening - Criminal Background Checks</u> Personnel Assessment Tools

<u>Guidelines for the Screening of Persons Working with Children</u> and Vulnerable Adults

U.S. Equal Employment Opportunity Commission (EEOC) Disability Discrimination

Recruiting, Hiring, Retaining, and Promoting People with

Sexual Harassment

U.S. Department of Labor (DOL) - Wage & Hour Division

Family and Medical Leave Act (FMLA)

Recruiting, Hiring, Retaining, and Promoting People with

Disabilities: A Resource Guide for Employers

Disabilities: A Resource Guide for Employers

U.S. Department of Justice (OJP)

Negligent Retention (abstract)

Negligent Hiring...Passing Around the Bad Apple (abstract)

Reporting Intellectual Property Crime: A Guide for Victims of

Copyright Infringement, Trademark Counterfeiting, and Trade Secret Theft

U.S. Customs and Border Protection (CBP)

Intellectual Property Rights Enforcement: How Businesses Can

Partner with CBP to Protect their Rights

U.S. National Intellectual Property Rights Coordination Center (NIPRCC)

U.S. Patent and Trademark Office (USPTO)

Protecting intellectual property rights (IPR) overseas

Federal Trade Commission (FTC)

CAN-SPAM Act: A Compliance Guide for Business

Contractual Liability / Risk Transfer

Contractors Fire Safety Checklist

Controlling Jobsite Liability Exposures for Painting Contractors

Contractual Indemnity

Reviewing Certificates of Insurance

Risk Transfer Guide for Customers

Driver-Owned Leased Vehicles used for Business Purposes

Other Liability Topics to Consider

<u>General Liability Accident Prevention Services</u>
<u>Auto Accident Prevention Services</u>
Workers' Compensation Accident Prevention Services

Security/Crime Prevention

Planning for Civil Disturbances

Evaluating the Physical Protection Afforded by a Building

Guidance for Protecting Building Environments from Attack

Security Checklist for Office Buildings

Business Guide to Preventing, Detecting, and Responding to

Phishing Attacks

Computer Security Tips for Small Business

Cyber Incident Preparedness Checklist

Dealing with Internet Fraud

Laptop Security on the Road

<u>Protecting Personally Identifiable Information Five Steps for</u>

<u>Businesses</u>

What Businesses Can Do to Reduce the Risk of Identity Theft

Product Liability/Food Safety

Duty to Report to CPSC

Emergency Preparedness

<u>Developing a Response Plan for Handling Emergencies</u> <u>Disaster Preparedness - Practice the plan with Workers</u> <u>Emergency Action Plan</u>

Accident Investigation

Incident & Accident Investigation Incident Investigation Process

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