

# Cyber Services

## Thoughtful solutions powered by real people



**Cyber risks present diverse challenges for organisations. The QBE Global Cyber Services Team offers a range of solutions that enhance incident preparedness, improve insurance outcomes and cost effectively strengthen organisational resilience - getting to the heart of what's at risk.**

### Key service offerings

#### Onboarding Calls



Our team of experts provides an overview of QBE value added services, claims reporting/management, threat intelligence, technical scanning insights and vendor partnership recommendations.

#### QCyberPrepare



QCyberPrepare (powered by CYGNVS) is a secure cyber incident communication and document storage platform, providing confidence to organisations before, during and after a cyber incident.

#### Tailored Tabletop Exercises



QBE tailored tabletop exercises are collaboratively designed to strengthen organisational cyber incident awareness and response planning. These highly customisable exercises can be delivered to leadership, technical or operational teams and focus on diverse cyber related scenarios according to an organisation's cyber risk priorities.

#### Policy and Governance Documents



QBE can provide sample governance documents including an incident response plan, data classification and asset management policies, cyber incident playbooks and business continuity recommendations. Additional recommendations can be provided during onboarding calls or incident preparedness reviews.

#### Incident Preparedness Reviews



A QBE expert reviews organisational cyber incident management policies and provides practical improvement recommendations in a 60-minute discussion.

#### Threat Intelligence Insights



QBE experts provide a range of complimentary services including quarterly webinars highlighting threat intelligence and claims trends, industry specific threat intelligence insights and tailored, 60-minute briefings for leadership, technical or risk management teams.

#### Preferred Vendor Partnerships



QBE partners with several vendors to deliver thoughtful, cost-effective solutions to diverse cybersecurity challenges. Vendor services include complimentary solutions, preferred pricing partnerships and innovative products to improve underwriting outcomes and address evolving cyber risk management needs.

#### Services Summary – Quick Glance by Primary Premium Threshold

| Services                        | All | >US\$35K | >US\$100K |
|---------------------------------|-----|----------|-----------|
| Onboarding Calls                |     | ●        | ●         |
| QCyberPrepare                   | ●   | ●        | ●         |
| Tailored Tabletop Exercises     |     |          | ●         |
| Policy and Governance Documents |     | ●        | ●         |
| Incident Preparedness Reviews   |     | ●        | ●         |
| Threat Intelligence Webinars    |     | ●        | ●         |
| Threat Intelligence Briefings   |     |          | ●         |
| Preferred Vendor Partnerships   |     | ●        | ●         |



For more information on Cyber services at QBE, contact [QCyberServices@qbe.com](mailto:QCyberServices@qbe.com)