

License of use

QBE Broker Xchange license of use

User Licence



1. This is a restricted website.
2. Where QBE has advised a broker that it may transact business electronically, QBE agrees to grant such parties a licence to and right to use and access QBE Broker Xchange ("Broker Xchange").
3. This right to use and access the Broker Xchange is referred to as "User Licence". The user Licence shall be a non-exclusive and non-transferable licence to solely conduct insurance business by the broker for QBE insurance products and services.
4. QBE reserves its rights to amend or revise any of the terms and conditions of the User Licence or prohibit or terminate or modify any access at any time by notifying brokers of the existence of revised terms and conditions through the Broker Xchange and/or notifying the affected broker of the changes to its access to the Broker Xchange, at QBE's sole discretion as to whether cause is required for any such decision.
5. The User Licence must be read in conjunction with the Terms and Condition of Use, QBE Privacy Statement and any other agreement that a broker has previously or in future agreed with QBE.
6. Brokers who access Broker Xchange warrant that they will comply with all relevant legislations including but not limited to the Financial Service Providers (Registration and Dispute Resolution) Act 2008, Financial Markets Conduct Act 2013, Contract and Commercial Law Act 2017 and Privacy Act 2020.
7. The broker must adhere strictly to any security requirements including protecting passwords. To the extent permitted by law, QBE will not be liable for any direct or indirect loss or damage suffered or incurred, howsoever caused or arising from password liabilities or internet liabilities including but not limited to virus, hacking, computer failure or malfunction of any description whatsoever. The broker must immediately confirm with QBE any changes to the list of the broker's authorised staff accessing 'Broker Xchange'.
8. The broker acknowledges that in accessing and using the Broker Xchange, information and activities may be collected, stored and recorded by QBE. Please refer to QBE Privacy Statement as to how information may be used and disclosed in some cases.
9. To the extent permitted by law, QBE is not liable for any errors or omissions or inaccuracy or completeness of any data transmission or for any direct or indirect loss or damage howsoever caused or arising which may be suffered or incurred by the broker or any third party by the use of or access to the Broker Xchange.
10. QBE may, from time to time with or without notice, perform maintenance or service the Broker Xchange.
11. In the event of any discrepancy as to the correctness of information on the Broker Xchange, the information held on the Broker Xchange will be taken by QBE as being correct.
12. By accessing and using the Broker Xchange, you are deemed to agree to the terms and conditions of use as set out above.
13. If you have any query or request in relation to the Broker Xchange, please contact us at brokerxchange@qbe.com