

QBE HOLDINGS, INC.

NOTICE TO COLORADO PERSONAL AND COMMERCIAL POLICYHOLDERS

COVID-19

This notice is being provided in accordance with the Colorado Department of Regulatory Agencies Division of Insurance's Bulletin No. B-5.38. A copy of the Bulletin can be reviewed at the link below.

The Bulletin applies to all insurance companies that issue and have in effect property and casualty insurance policies in the State of Colorado. The Bulletin directs all insurance companies issuing property and casualty insurance coverage to personal and commercial policyholders to make reasonable accommodations to prevent individuals and businesses from losing coverage due to cancellation for the non-payment of premium during the COVID-19 pandemic.

Pursuant to the Bulletin, QBE is providing the following reasonable accommodations to its Colorado personal and commercial policyholders who have property and casualty insurance coverage with QBE:

1. Extension of premium grace periods;
2. Waiver of late payment fees;
3. A moratorium on cancellations for non-payment;
4. Deferring any non-renewal underwriting actions; and
5. Providing a continuation of coverage for any expiring policy.

The above accommodations will remain in effect until further directed by the State of Colorado.

If you are an individual, QBE's toll-free number that policyholders may call to discuss the above is 1-888-560-2745. Additionally, you can register and/or log-on to QBE's Self-Service Portal at <https://selfservice.qbena.com>, where you can go paperless, view your policy details, or make premium payments.

If you are a business, QBE's toll-free number that policyholders may call to discuss the above is 1-800-609-0401.

Link to Bulletin No. B-5.38:

https://drive.google.com/file/d/1LkOHSK3lnHyL_bUXdFM7Rjx5cRZ4ndt7/view